

## User's Guide

- IN THE EAR (ITE)
- IN THE CANAL (ITC)
- COMPLETELY IN THE CANAL (CIC)
- INVISIBLE IN THE CANAL (IIC)
- BEHIND THE EAR (BTE)
- OPEN FIT
- RIC (RITE)
- TIE



## DECLARATION OF CONFORMITY

(Manufacturer Declaration)

The Manufacturer EAR TEKNIK ISITME VE ODIOMETRI CIH. SAN. Ve TIC. A.S / 59930, Ergene/Tekirdag hereby declares that the **earnet** Hearing Instrument families are classified as Medical Devices in Class IIa and are designed and produced in accordance with the requirements of the Annex V Council Directive of 14 June 1993 (93/42/EEC)–2007/47/EEC, IEC 60118-13: 2016 EMC concerning medical devices on the approximation of the laws of the member states relating to Medical Devices.

### Terms of storage and transport:



Temperature during transport and storage:  
–20<sup>0</sup>/60<sup>0</sup> Celsius is limit value.



Humidity: Should not exceed  
65% constantly.



Air pressure range:  
Ideal 1100-500 hpa

Please read instructions  
manual before use.



KK.01.01/01.01.2007/05.02.2020/17

## Introduction

Congratulations for your decision to purchase this supreme hearing aid produced by **ear-technik** under the most contemporary methods and state-of-the art technology.

This hearing system is the fully-equipped, most reliable, easy-to-use and care hearing aid in its respective class. This device is engineered to allow you experience the most natural sound comfort as well as to understand any speech at any environment.

Please read this instructions manual, thoroughly to obtain maximum results from your hearing aid and to make sure you are using it in the correct way.

We hereby remain with our best wishes,  
The **earn<sup>et</sup>** Family

*Please contact your hearing center for your questions.*

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## Becoming familiar with the hearing aids

If you are using a new hearing device to become familiar with the hearing aid without straining your brain, please pay attention to the instructions below and use your device;

- 1- During first week, 2 hours in quiet environment every day;
- 2- During second week, 4 hours in quiet environment every day;
- 3- During third week, 8 hours in quiet environment every day;
- 4- During fourth week, 6 hours in non-noisy outdoors and 6 hours in quiet environment every day;
- 5- During fifth week, in every environment every day.

Always use your hearing aid if you would like to protect your hearing and understanding.

**Note:** This instructions manual is applicable to all **earnert** model hearing aids. **earnert** is a trademark of **ear-teknik**

Serial/barcode number, lot number and other informations about device are on device box.





## Important Information...

Please pay attention to the following items prior to using your hearing aid.

- Please use your hearing aid after being programmed by a specialist. Any non-programmed devices may damage your hearing.
- Hearing aid batteries are toxic. Do not swallow or chew. Keep away from the reach of children and pets. In case of swallowing the battery please immediately consult to a doctor.
- If you are using a device which is connected with a dome, in rare cases, probes/domes might get stuck in your hearing (ear) canal while removing the aid from your ear. We recommend you to consult to a hearing specialist for removing them safely.
- Hearing aid consists of small parts, which may be swallowed by children. Keep away from the reach of children.
- Do not contact your hearing aid with water. Make sure you remove your device before swimming and taking a shower.
- This device consists of fragile micro electronic parts which are non-resistant to breaking, impacts, falling, humidity and water.
- Protect your device against highly humid places because high humidity may cause oxidation in your device.
- Avoid leaving your hearing aid under direct sunlight and near fire sources.

Do not use microwave ovens or power dryers to dry your hearing aid. Please consult to our hearing aid center to learn further about drying methods.

- Remove batteries if you do not use your hearing aids and leave battery door open.
- Make sure your device is fully dry before using your hearing aid. Use drying tablets in the box one day before using.
- Avoid dropping your hearing aid on the ground and protect against impacts.
- If you are using ITE devices; do not use your device without filter.
- Do not dispose expired batteries into trash. Please deliver to your hearing center.
- MRT or CT-X-ray imaging tests may damage your device, please remove and turn off your device before any imaging tests.
- The hearing aids maximum output sound level can exceed 132 dB SPL (IEC711). Selecting and fitting of the instrument can only be done by a specialist as there is a risk of impairing the residual hearing of the user.
- High electromagnetic fields can damage sensitive electronic components of your device.
- Do not place your devices under or over the top of the power magnets, or do not carry them together.
- Do not place the devices on the wireless charging stations that are used for charging mobile phones, etc.

## Running the Hearing System

Please follow the items below respectively to run the device.

- a)** Prepare the battery, remove protection band on the battery.  
Leave out the battery for 2 minutes to allow it get running.



- b)** Place the battery into your hearing system. Please hold your device. Open battery door, install battery taking care of + (positive) position.

- c)** Running the device:  
Your device will run once the battery door is closed.

### Sizes of Batteries:





## Replacing the Battery

Device is equipped with a system that informs the low battery by beep sound or voice.

- It will give information by signal or voice before the battery runs out. The Nano3 Series gives warning on some models via the led-light button. (*Model: SPn, HPn, etc.*).
- When the battery is running low, you will receive a warning signal. It will give 3 beep sound every 10 minutes.

*(Duration and number of warning signals may vary depending on the device model.)*

- If the battery has not been changed after warning signals, the device will give 6 beeps and turn off the device's audio output. (*The number of warning signals may vary depending on the device model.*)
- Please remember to keep spare batteries with you at all times.

NOTE: If you do not want to hear these beeps, you can request them to be turned off by your hearing care professional.

## Turning off the Hearing System

Your device will turn off by opening the battery door as shown in the following illustrations.



Applies for all behind the ear devices.



Applies for all in the ear devices.

## Inserting and removing behind the ear (BTE) hearing aid to the ear with the mold



Figure 1



Figure 2



Figure 3

### Inserting:

Hearing aid should be off or sound level should be low. Insert the ear mold into your ear. (Figure 1)

Make sure that you properly inserted the ear mold, you may adjust sound of your device to any level. (Figure 2)

### Removing:

When you would like to remove your hearing aid, decrease or turn off sound level.

Hold the ear mold and pull slowly. (Figure 3)

## Inserting and removing in the ear (ITE, ITC, CIC, IIC) hearing aid



### Note:

Please note that the **red** filter holder is used for right ear and the **blue** filter holder is used for the left ear for IIC, CIC, ITC and ITE hearing aids.

### Inserting:

Sound level must be at lowest position.

Hold device with your two fingers ensuring its front facing your palm.

Place the device into your canal slowly. (Figure 1)

### Removing:

Switch sound level to minimum level.

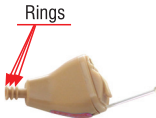
Hold line and slowly pull. If line is not inserted, hold and pull from sides. Do not open and pull battery door to remove device from the ear. (Figure 2-3)

Open battery door and switch device to off position.

## Preparing **earnet** BOX for usage

Choose the right probe size for your ear canal.

1. Hold the device from the body part tightly, place the ring of the device by moving through the end of probe canal.



Created canals for the rings



2. Keep moving through the probe canal until the holes on the filter which located at the top of the device are seen.



3. Make sure that the canals behind the probe is inserted in the ring on the hearing aid.



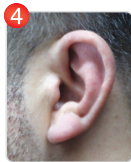
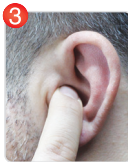
## The Usage of Acoustic Switch and Changing Program: (Applies to only Nano2 and Nano3 series in the ear hearing aids.)

**1-Single Touch:**Becomes active with a slight touch on ear and provides transition to the programs.

**2-Dual Touch:**The transition of the programs with a slight touch on concha via two fingers.

**3-By tapping the device:**The change of program by a touch on the edge of microphone via fingertip.

**4-Switch off-System switch off:** You can cancel touch system, your device will then work in one program.



Through the four options, your hearing centre will fit your device according to your preference. ***The recommended one is dual touch system.***

# earnet TIE Device Overview

TIE modular, which is different from other devices, offers a new hearing style and maximum hearing pleasure.

The TIE modular device consists of 3 basic parts: Chip and battery module, Connector section and Transducers capsule.

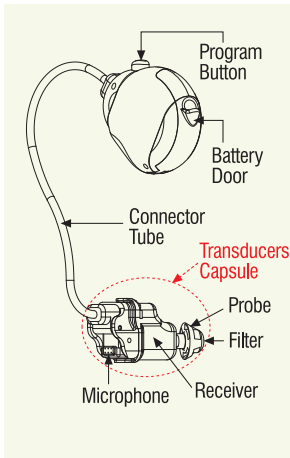
Always read the important information on pages 2 and 3 before using the device.

Gradually increase the usage period until getting accustomed the TIE device.

*(see page 01)*

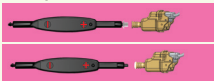
Leave the battery cover open when not in use.

Refer to maintenance and cleaning please see page 23.

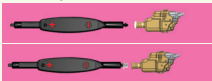


# Filter and Probe Installation Process of TIE Device

## Placing Filter on Receiver:



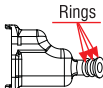
## Removing Filter from Receiver:



*For detailed information and warnings please refer to pages 20-21-22.*

**Probe Installation Procedure:** First select the appropriate probe for your ear canal.

1. Insert the ring portion of the capsule by pushing to the end of the probe channel.

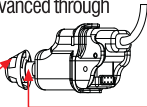


Rings

Created canals for the rings



2. Make sure that the filter at the tip of the capsule is advanced through the probe channel until it is visible through the holes in the probe.

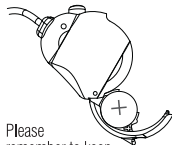
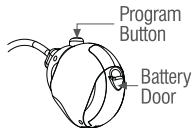


3. Make sure that the ring channel at the end of the inside of the probe / dome is inserted into the ring at the tip of the capsule.

## Program change and Battery Change of TIE Device



**Please refer to page 4 to operate the hearing system.**



Please remember to keep spare batteries with you at all the time.□

**Changing Program:** TIE models have program options from 1 to 6. Each time you press the program button, you will hear beep signal or speech sound.

**Changing Battery:** When the battery is running low, you will receive a warning signal. It will give 3 beep sound every 10 minutes.

If the battery has not been changed after warning signals, the device will give 6 beeps or speech sound and turn off audio output.

Opening the battery door will turn off your device.

*Note: The number of programs, duration of the battery replacement and number of beep signals may vary depending on the model of device.*



# Inserting OpenFit and RIC (RITE) hearing aid in the ear with probe

Sizes of probe



Large



Medium



Small

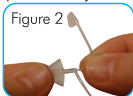
OpenFit tube



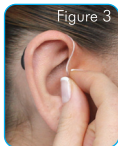
RIC tube



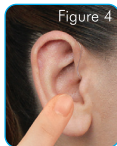
**Figure 1:**  
Select right sizes of probe for your ear.



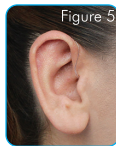
**Figure 2:**  
Insert probe to tube.



**Figure 3:** Place the device behind your ear.

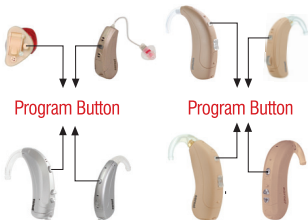


**Figure 4-5:** After inserting probe properly into your ear, place tip of additional tube as shown in figure. (Additional gripping tube is available only with openfit devices.)



## Program changing button

This switch is used to change the program for different environments. Do not press too much. Slightly touch with your finger tip to switch the program. Devices with more than one program have this program changing button.



## Switching Program in Digital Hearing Aids

There are program options from 1 to 6 depending on the model of the device.

Your hearing aid specialist will prepare special memory programs for different environments according to your needs. If the device you are using is equipped with the Push Button, the device will switch to a new program when you each time press the button.

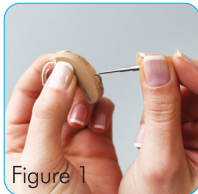
### Program Beeps:

Your device has memory change signals. The number of beeps you hear gives the number of programs.

For example: 1 beep indicates that you are in program 1. In some devices, instead of signal, information is given by voice. For example; program 1, program 2, etc. with voice.

## BTE Devices With Trimmer

Try not to push hard with your hands when trimmer is adjusted. Otherwise, trimmer may collapse.



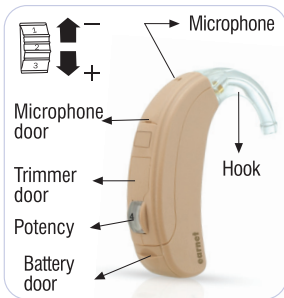
In order to make trimmer adjustments for Behind the ear (BTE) hearing aids, grasp hearing aid with your hands, push gently from open end of trimmer door with a thin and flat screwdriver and open trimmer door. (Figure 1)

Make suitable adjustments with a thin screwdriver. (Figure 2)

## BTE Potency:

Increases volume as needed. Numbers on potency indicate volume level.

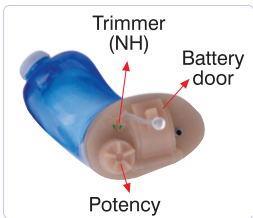
Position 1 is the lowest volume level. The device should be off or in lowest volume level while wearing the device.



## ITE Devices With Trimmer

### ITE Potency or ITE Volume Control

Potency of in the canal (ITC), in the ear (ITE) and completely in the canal (CIC) hearing aids is on upper level so you can turn it to right and left by touching with your finger to adjust easily.



### ITE-Trimmer/Sound:

When you would like to increase or decrease the sound of device, switch to sufficient sound level with a thin and non-sharp screwdriver.

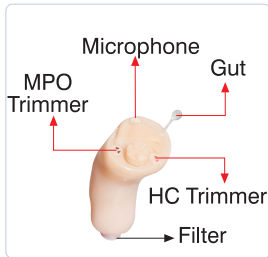
## **FILTER:**

The filter can be removed and cleaned periodically. You can put the filter again in your device after drying.

## **Warning:**

Hearing aid specialist has adjusted your device's trimmer setting except the volume adjustment.

Please do not change trimmer settings unless permitted.



## Filter instalment process:

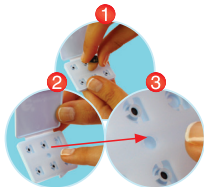
- 1- Hold the device in the shown position.
- 2- Press the edge of the filter lightly.  
You will see that your filter is integrated to the top of your device.
- 3- Please be make if the filter is fully seated.



## The removal process of the old filter:

Press the slot in the box, you will see that your filter is out.

In the case of having any setbacks, pull it lightly with the nail tip.



## SIZES OF FILTERS



150 micron



100 micron



50 micron

## Filters (They apply to TIE, BOX, RIC (RM, RS) and all types of ITE hearing aids.)

- Ear-technic developed efficient protective filters which protect TIE, RIC and In The Ear hearing aids from water, sweat and ear wax.
- It offers the opportunity to use your device for many years without performance loss, with the amplifier that has been taken under effective protection.
- With effective use of filters, it works like curtain against the ingress of liquid into the amplifiers and extend the usage life of the device. It reduces the devices that are sent to the technical service and the upcoming costs.
- The filter that you are using has the most effective protection skill in the sector. In the case of correct using, it will contribute to your device's performance significantly.



*FILTER STICK*

As seen in the picture, there are (+) and (-) marks on the filter stick. The (+) sign of the stick is flat, and the (-) sign is protruding.

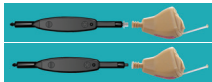


## Placing Filter on Receiver:

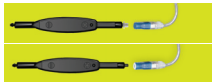
Place one of the filters from the filter box to the end of the (+) sign on the filter stick. Push the white filter at the end of the filter stick as seen in the picture, until it is fully inserted into the canal on the device.

Once you are sure that the filter has been installed, gently pull out the filter stick.

*In the canal receiver:*



*RIC receiver:*



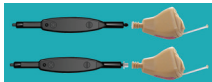
## Removing Filter from Receiver:

Turn the (-) sign of the filter stick.

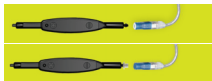
Place the pointed end of the filter stick in the filter canal installed on the device.

Once you are sure that the pointed tip is fully inserted, gently pull out the filter stick to remove the filter.

*In the canal receiver:*



*RIC receiver:*



## PLEASE BE CAREFUL!

- Do not put hard objects in the filter and do not clean with hard objects. When you damage the protection curtain, the protective effect won't remain.
- In the case of having blockage in the filter by excessive sweat and humidity, take off your device and wait for it to dry for 10-15 minutes.
- Change your filter once in a week.
- Have the daily care of your device done.
- Take care of your hearing aid with hygienic cleaning and drying products.
- Avoid cleaning your device with alcohol and non-skin-friendly materials.

### CAUTIONS:

- Please keep away from children.
- Do not take the filter in your mouth and do not remove the filter with your teeth.
- Please wash your hands after changing the filter.
- Do not exchange your right and left filter. Any disease may transmit from one ear to the other.

## Maintenance of Hearing System:

Regular maintenance of device will boost its performance.

- Please take off your device when you apply hair spray or perfume because such and similar products may damage your device.
- Please consult to a doctor or specialist if you suffer any pain or infections in your ear.

### Daily Cleaning:

- We recommend you to make daily cleaning with drying care system.
- **ear-technic** care sets are prepared to clean and dry the device.
- Please ask for further information about care and

drying sets from your hearing center.

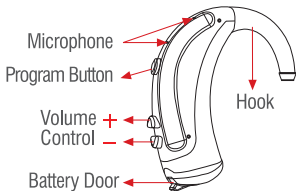
If your device is lacking of performance:

- Clean the ear mold,
- Clean the dome (probe),
- Replace the filter.
- If your device does not work even if you replaced your batteries, then please consult to your hearing center.

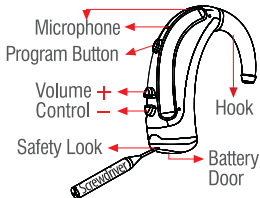
### Weekly cleaning:

- Please remember that your device will require basic cleaning as long as it is being used.
- Please consult to your hearing center for basic cleaning facilities.

(This drawing applies to all SPn models.)

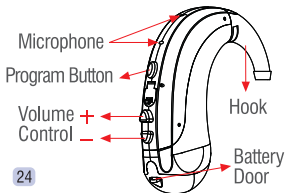


(This drawing applies to all pediatric models.)

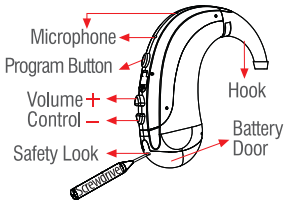


**VOLUME CONTROL**

(This drawing applies to all HPn models.)



(This drawing applies to all pediatric models.)

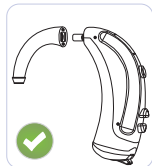


# The Process of Removing and Installing Hook:

(Applies for all SP<sub>n</sub> model devices.)

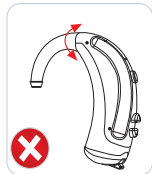
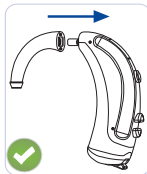
## Removing Process:

Remove the hook by pulling it in the arrow direction as shown below.



## Installing Process:

Place the hook by pushing it in the arrow direction.



Never unscrew the hook.

# The Process of Removing and Installing Hook:

(Applies for all HP<sub>n</sub> model devices.)

## Removing Process:

Remove the hook by turning it to left and pull the direction of the arrow as shown in the figure. (Figure 1-2)

**Do not directly pull the hook out.**

## Installing Process:

Install the hook by turning it to right and push the direction of the arrow as shown in the figure. (Figure 3-4)



# The Process of Removing and Installing Hook:

(Applies for all F model devices.)

## Removing Process:

- 1-Push the pin holds the hook with the pin apparatus (Figure 1)
- 2-Remove the hook by pulling it as shown in Figure 2.

**Never Twist.**

## Installing Process:

- 1-Place the hook push it in the direction of the arrow. (Figure 3)
- 2-Place the pin and push it with the pin apparatus. (Figure 4)

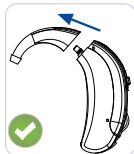


## The Process of Removing and Installing Hook:

(Applies for all SM,SP model devices and Opera series OP31T / OP61T models (Optional Cabin) And Optima Series 31T model devices.)

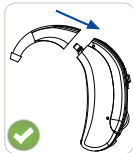
### Removing Process:

Remove the hook by pulling it in the arrow direction as shown below.



### Installing Process:

Place the hook by pushing it in the arrow direction.



Never unscrew the hook.

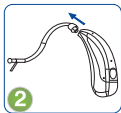
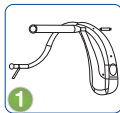


# The process of Removing and Installing Open-Fit:

(Applies for all FO model devices.)

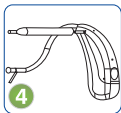
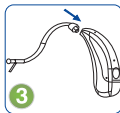
## Removing Process:

- 1-Push the pin holds the Open Fit tube with the pin removal apparatus.(Figure 1)
- 2-Remove the Open-Fit tube by pulling it as shown in Figure 2.



## Installing Process:

- 1-Place the Open-Fit tube and push it in the direction of the arrow. (Figure 3)
- 2-Place the pin and push it with the pin apparatus. (Figure 4)



Complaints	Reasons	Solutions
<b>Feedback / Warbles</b>	• Mould must have been shrunk.	• Get a new ear mold.
	• Device might be displaced.	• (It might not be completely installed in your ear)attach properly.
	• Volume might be high.	• Lower down the sound.
	• Ear mold might be damaged or receiver's tube might be broken.	• Replace the mold and tube.
	• The ear hook might be loose.	• Place ear hook well.
	• It might be a technical problem with the hearing aid.	• Have it looked into by authorized service.
<b>No sound</b>	• Battery might have been improperly replaced.	• Attach correctly.
	• Device is off (battery door is open)	• Turn on the device (close battery door)
	• Battery might have not been placed.	• Install battery.
	• Battery might died.	• Replace with new battery.
	• Dome / filter is clogged.	• Replace with new dome / filter.
	• There might be loose contact.	• Correct the contacts.
	• The contacts maybe got dirt or oxidized.	• Clean the contacts.

Complaints	Reasons	Solutions
<b>Sounds are dimmer, poor, quaky, broken, stray.</b>	• Cable might have been broken.	• Consult to authorized service.
	• Receiver might be broken.	• Have it looked into by authorized service.
	• Battery might have been rusted or dirty.	• Replace with new battery.
	• The tube might be torn.	• Replace the tube.
	• Device might have been exposed to humidity.	• Dry the device.
	• Microphone's filter might be blocked.	• Replace the filter.
<b>Sounds are stray</b>	• Device might be faulty.	• Have it looked into by authorized service.
<b>Pain in the ear</b>	• There might be infection or ear mold may pushed hard the canal.	• Consult to a doctor or your hearing center.
<b>Battery Run out Earlier</b>	• Device might have been on overnight.	• Keep your device off position that you are not using the device
	• Battery might be old.	• Check the date of package.
	• There might be technical problems.	• Make a note the battery life and notify to hearing center.

Check your Device before consulting to Service.

## Explanations of Symbols:



This symbol indicates that **earnet** products are complying with the specifications of 93/42/EEC medical products directive. The number written overleaf CE refers to the issuing company of CE certificate.



This indicates that the contents of this manual are important to the user.



This symbol indicates that the warnings mentioned in the manual should be considered by the user.



This symbol indicates that this manual for user contains important information about the safety and use of product.



This symbol explains that the hearing aid should not be disposed into regular dustbins. Please dispose your non-used or expired devices to electronic wastes or return to your hearing centers. Proper disposal will contribute to health and environment.



This symbol indicates that hearing aid and batteries should not be disposed into fire.



This symbol indicates the manufacturer's serial number so that the medical device can be identified.



This symbol indicates that the products described in this manual are in accordance with the EN 60601-1 Type B requirements. The surface of the hearing aid is specified as Type B applied part.



This symbol indicates that hearing aid must be maintained in dry place and not be used in rain.



This symbol indicates the manufacturer's catalogue number so that the medical device can be identified.



This symbol indicates that hearing aid must be kept away from direct sunlight.

## Operating Conditions:

Our hearing aids have an **IP68** rating under the standard of **IEC 60529** (at the depth of 1 meter for 60 minutes). Our hearing aids are manufactured to be resistant against water and dust. Do not contact your device with chemical liquids such as soap, detergent, cologne, alcohol, perfume, lotion, sun lotion, hair dye, acids.

## Service and Warranty

- **earnert** offers you comprehensive global warranty. Warranty period begins on the date of purchase.
- Warranty periods may vary upon countries and therefore obtain detailed information about warranty and service from your hearing center. Warranty only covers manufacturing faults.
- Problems due to misuse are not covered by the warranty.

For example, faults due to interventions by unauthorized technical services, breaks, parts broken due to misuse, chemical effects, immersing the device into water (failures due to contact with water).



warranty  
card

## Warranty Card

Brand.....

Customer's Name.....

Hearing Aid Type.....

Hearing Aid Number.....

Date of Purchase.....

Warranty Period.....

Seal and signature of Hearing Center:

Authorized Dealer

## Accessories Product Code

150-9501011	Hearing Aid Battery 10DS
150-9501012	Hearing Aid Battery 13DS
150-9501013	Hearing Aid Battery 312DS
150-9501014	Hearing Aid Battery 675DS
450	Trimmer Screwdriver
493	Pin removal device (3x35mm)
D01-510628	External Wax Filter (50 Micron/6 pcs) - ENG
D01-510630	External Wax Filter (150 Micron/6 pcs) - ENG
D01-510636	External Wax Filter (100 Micron/6 pcs) - ENG
D01-810100	Internal Wax Filter
D01-810104	Filter Attaching Removal Apparatus
K06-3126057	Internal Wax Filter (150 Micron/16 pcs) - ENG
R20-9102082	Dome 5mm
R20-9102083	Dome 7mm
R20-9102084	Dome 10mm
R20-9102085	Closed Double Dome 12mm
R20-9102086	Closed Double Dome 11mm
R20-9102087	Closed Double Dome 13mm
R20-9102088	Closed Double Dome 14mm

# earn<sup>®</sup>et

hearing systems

EU



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EC REP

Head Office | Factory



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